

Skype resources for Ashby Village members

Ashby Village Technology Volunteers
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Skype is a cross-platform communication app that can be used with any device - any computer, smartphone, or tablet. Skype offers basic options for phone calling and videochatting, and more advanced options like captions and translation.



Skype is a popular communication app for international calls and videochats. Although Skype charges a fee for international calls, the rates are low compared with landline and mobile rates. Read Skype payment options here.

Rest assured that Skype calls and videochats are encrypted for security.

Below is some basic information on Skype.

- *General introduction:* Skype provides an introduction <u>here</u>, and <u>this article</u> also provides a useful overview.
- Set up instructions: This page provides step-by-step instructions for downloading the app, setting up an account, and signing in.
- *Making a call:* Read this guide to <u>making a Skype call</u>. If you'd like to chat with more than one person, follow these <u>Skype instructions</u> or <u>this tutorial</u>.

If you'd like assistance learning how to set up and use Skype, request a technology volunteer by emailing info@ashbyvillage.org or calling (510) 204-9200.